

AutomatePro

v5.3.3

Release Summary

Version 1.0 5 February 2021





Feature Overview

Generate Guided Tours from Test Runs

New Exporter for Data Transfers and Backups

Enhanced Action Picker

Enhanced Test Run Viewer

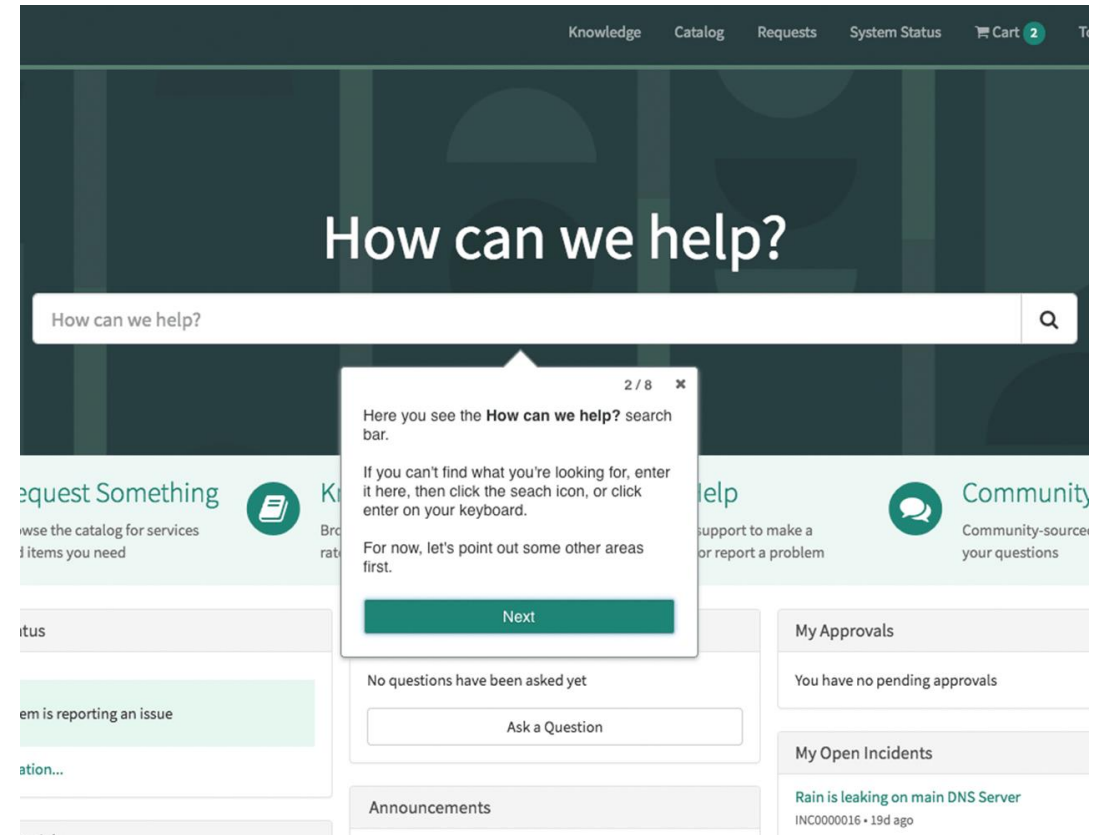
Enhanced QuickStart AI

Enhanced Security

Supports ServiceNow Quebec

Generate Guided Tours for ServiceNow

- Generate ServiceNow Guided Tours from executed Tests.
- Supports tour generation for:
 - ServiceNow Platform (fulfiller)
 - ServiceNow Service Portal.
 - Test Runs containing Custom Actions.



Data Exporter for Transfers and Backups

- Dedicated exporter to capture every related record for backups and transfers.
- Export Your:
 - Test Repository.
 - Custom Actions and Checks.
 - Configuration Settings.

The screenshot shows the AutomatePro interface for an export history entry. The breadcrumb path is 'Export History > AutomatePro_Data_Export_20210129_115324'. The AutomatePro logo and tagline 'Let's make progress' are visible, along with the patent information 'Patent No. 10572360 | Copyright 2015-2021'. The 'Export History' section displays the following details:

- Export Type: Custom Actions
- State: Completed
- Exported By: Seamus Scullion
- Export Started: 29/01/2021 11:53:37
- Export Ended: 29/01/2021 11:54:01
- Export Duration: 24 Seconds
- AutomatePro Version: 5.3.3

An 'Encoded Query' field is present but empty. Below this, a note states: 'As the export progresses a list of tables exported will appear below along with the number of records.' The following table shows the export statistics:

Export Stats	Count
Custom Action	179
Custom Step	236
Action	179
Custom Check	209
Check	209
Custom Test Data	169

Enhanced Action Picker

- Choose from recently used actions.
- Choose to show/hide Custom Actions.
- Click images to view larger version.

Action Picker

Search by name or description...

Only Show Recent Selections Include Custom Actions

Platform: ServiceNow Module: Chat

Category: -- None --

Actions

- Add message to agent chat
- Click agent chat button
- Click agent chat carousel arrow
- Click agent chat carousel image
- Click agent chat menu icon
- Click agent chat menu option
- End agent chat conversation
- Open record created by agent chat
- Select agent chat response
- Select agent chat topic
- Start new agent chat conversation

Action Description

Action Name
Click agent chat button

Where can this action be used?

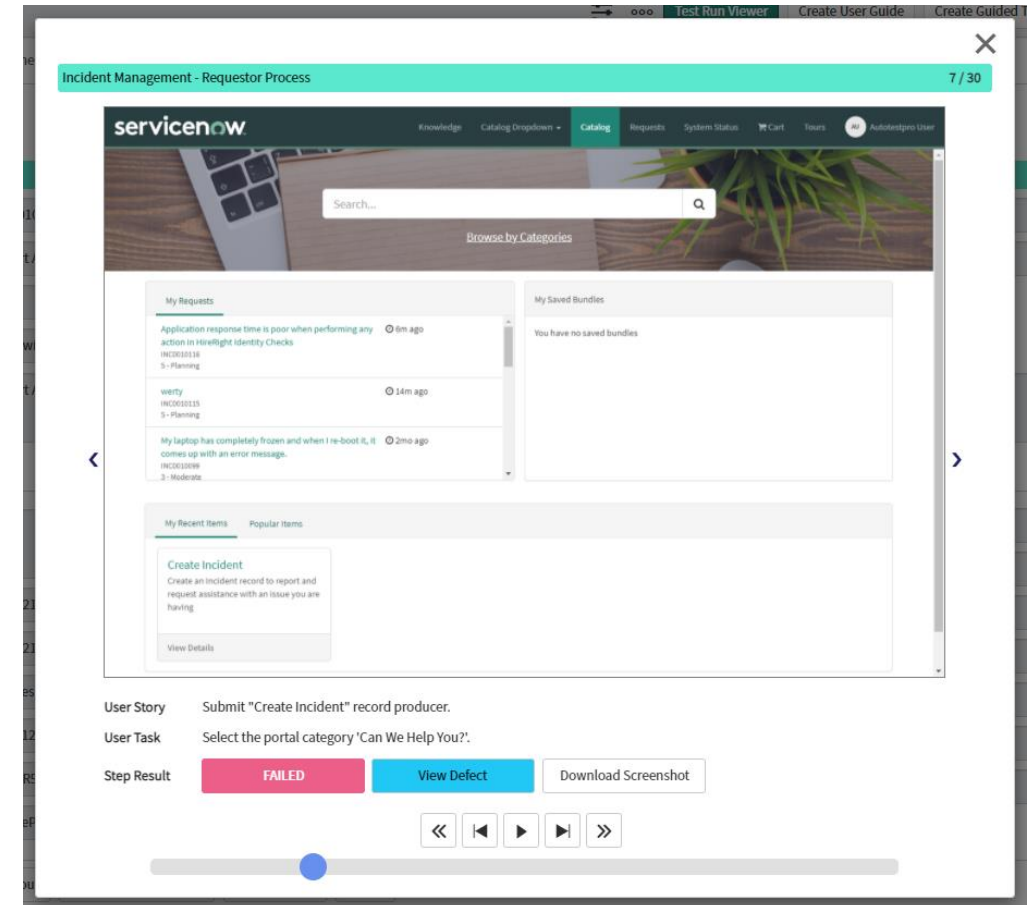
Product Area	Supported?
Fulfiller / Backend	No
Service Portal	Yes
Agent Workspace	No
Human Resources	No

When should this action be used?
Use this action to click a button displayed within the Virtual Agent chat conversation window.

[Can't find what you are looking for?](#)

Enhanced Test Run Viewer

- Easily identify execution result of current step.
- Easily jump to defect record in a new window.
- Easily download screenshot for external use.



Enhanced QuickStart AI

- More powerful system analyzer.
- Generated scenarios are even more accurate.
- Improved Usability.



Enhanced Security

- Tests are even more protected from unauthorized users.
- Impersonated users cannot access AutomatePro data even if they meet all other security requirements.



Supports ServiceNow Quebec

- Automation engine supports Quebec testing.
- Auto-enabled for all existing customers*

*Whilst we recommend upgrading to v5.3.3 you can begin Quebec upgrade testing without upgrading to v5.3.3





Let's make progress

AutomatePro Ltd
1 Northumberland Avenue
Trafalgar Square, London WC2N 5BW

+44 (0) 20 3473 2986
hello@automatepro.com
www.automatepro.com

